

## Quality Policy

### Introduction

**Eurofit Hardware** is a supplier of high-quality hardware to the kitchen, cabinet making and furniture industries. Quality is important to our business because we value our customers as well as all other stakeholders. We strive to provide our customers with products and services which meet and exceed their expectations.

**Eurofit Hardware** is fully committed to delivering value and carefully considers the needs of its clients when delivering its services. We partner only with those that are aligned with our desire for quality outcomes and standards within the guidelines of our quality management system.

### Policy

The above is achieved through the adoption of the following behaviours:

- Complying with the company's vision and general business operation principles,
- A commitment to implement and continually improve the company's Quality Management System (QMS),
- Ensure that Quality objectives and targets are established based on previous performance and reviewed annually,
- Communicating the company's quality requirements and standards,
- Maintaining and continually improving our internal Quality Management System to comply with international quality standard ISO 9001:2015,
- Complying with applicable legal, regional and company requirements,
- Engaging employees, contractors, customers and relevant stakeholders in attaining quality outcomes and drive excellent performance,
- Regularly reviewing, maintaining, updating and communicating the elements of the quality management plan and system (including but not limited to the objectives, targets and performance measures, systems and processes),
- Making the QMS documents readily available to employees, contractors, and customers.

Our internal procedures are reviewed regularly and are held in a Quality Manual which is made available to all employees.

Management has ultimate responsibility for Quality, but we ensure all employees understand their responsibilities within their own areas of work to help ensure that Quality is embedded within the whole company.

Michael Chen  
Managing Director



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